

Strand Single Family HOA owners,

As most of you are aware, **effective this past Wednesday (9-1), Southwest Property Management (Southwest) has taken over as our new management company.**

An E-mail blast was sent out 9-2 from Southwest to all our homeowners introducing themselves and requesting those homeowners who need to update their file, to do so. A form for this purpose was included in their E-mail. You can also update your information, if necessary, on our HOA website.

Assuming we had your current E-mail address, an invitation was sent, via separate E-mail, to all residents to register for AppFolio. **PLEASE DO SO IMMEDIATELY.** AppFolio is an owners' portal which will allow you to access your account information and view payment options, including registration for AutoPay. From time to time, other relevant information and notifications may be posted to this site. Therefore, it is important to familiarize yourself with AppFolio.

If for any reason you have not received an invitation to register for AppFolio, or you are having difficulty accessing the site, please notify our Community Association Manager, Sandy Hagedorn (239-261-3440 x 129).

Once you are registered, you can access AppFolio directly through Southwest's website or via our HOA website. If you open our website, you will see a link for "Southwest Property Management Online Payment and Owners' Portal". Click and you are in.

I would appreciate any feedback you have regarding the new website and your interaction with Southwest.

Thank you,

Mitch Dario, President